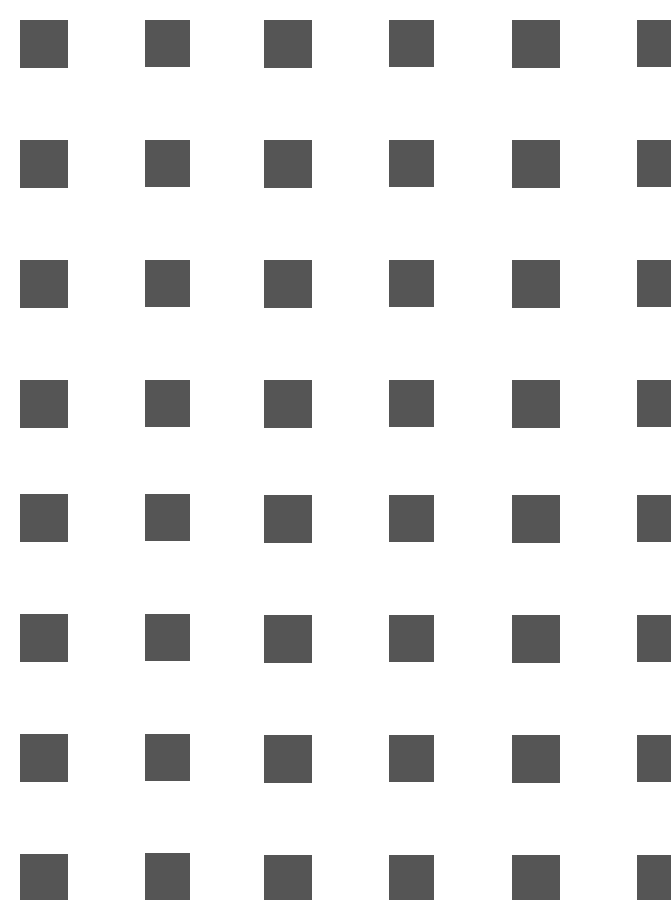
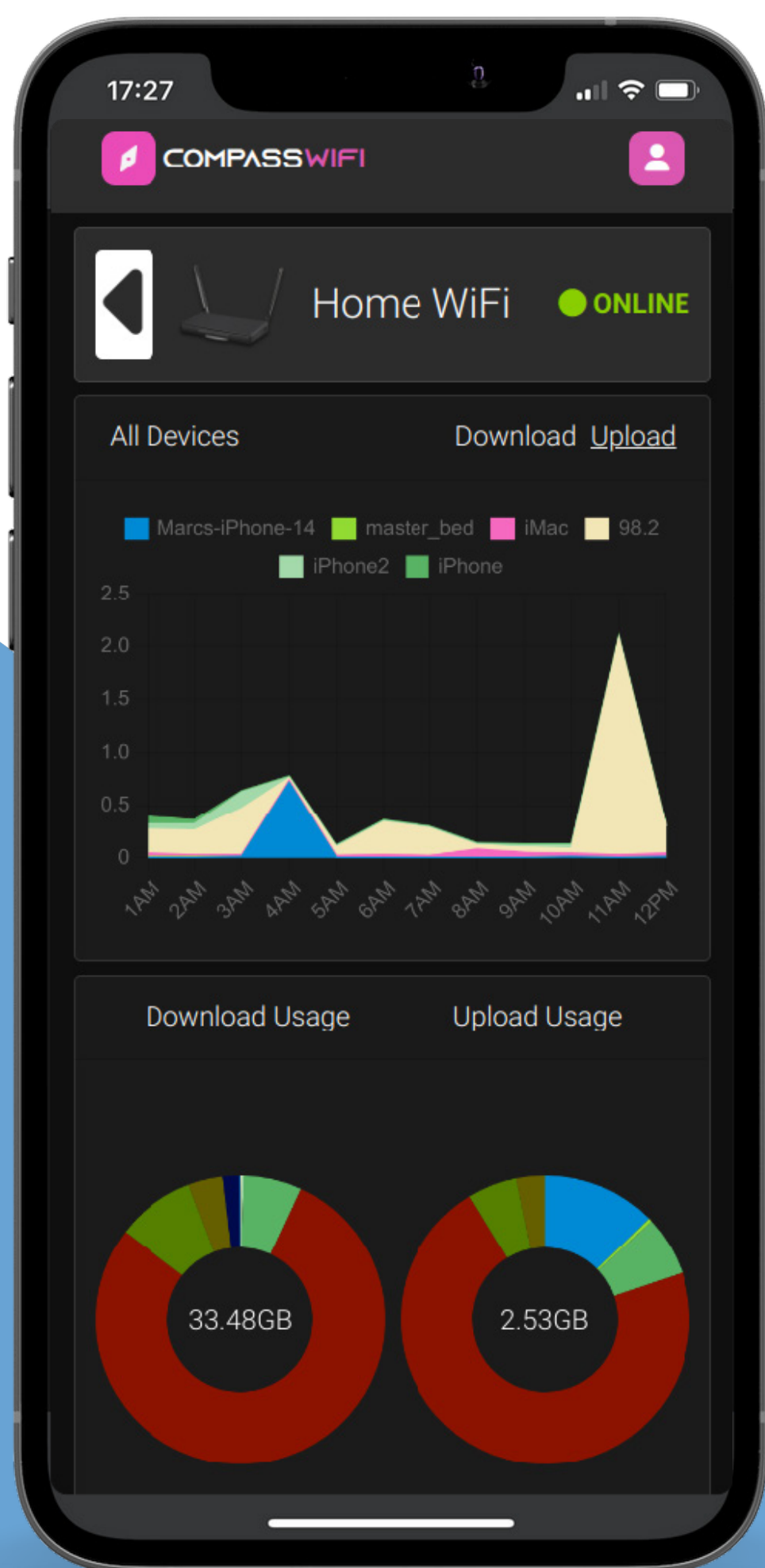
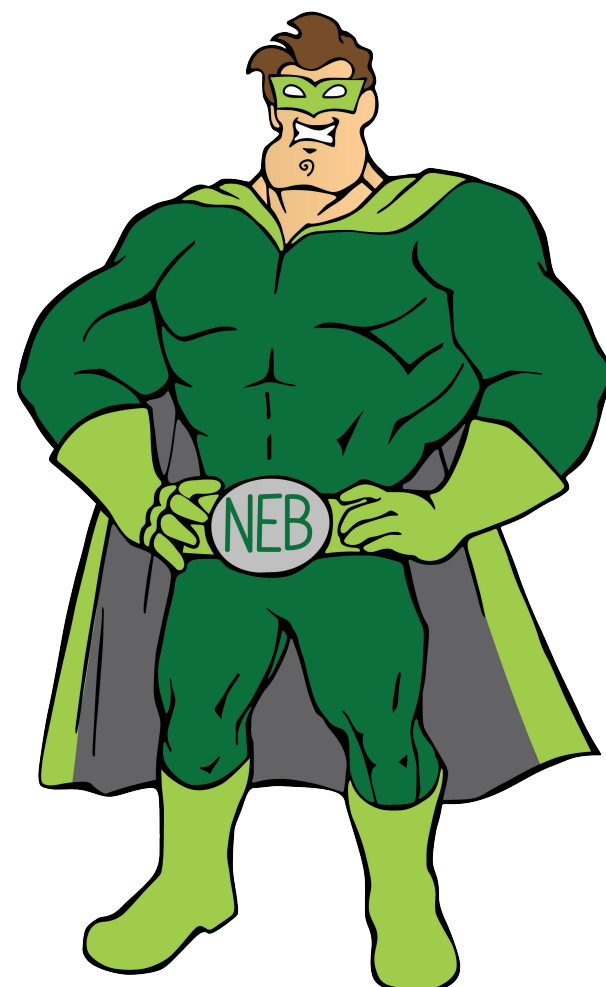


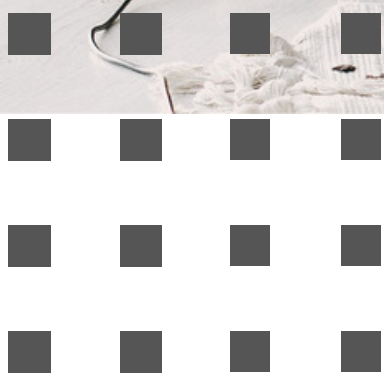


NEB Home Command

Self-Care Guide

How to get started with your home network management and control.





The Internet is an abundant source of never-ending content, offering endless opportunities to play games, watch your favorite shows, and learn about anything with just a few clicks.

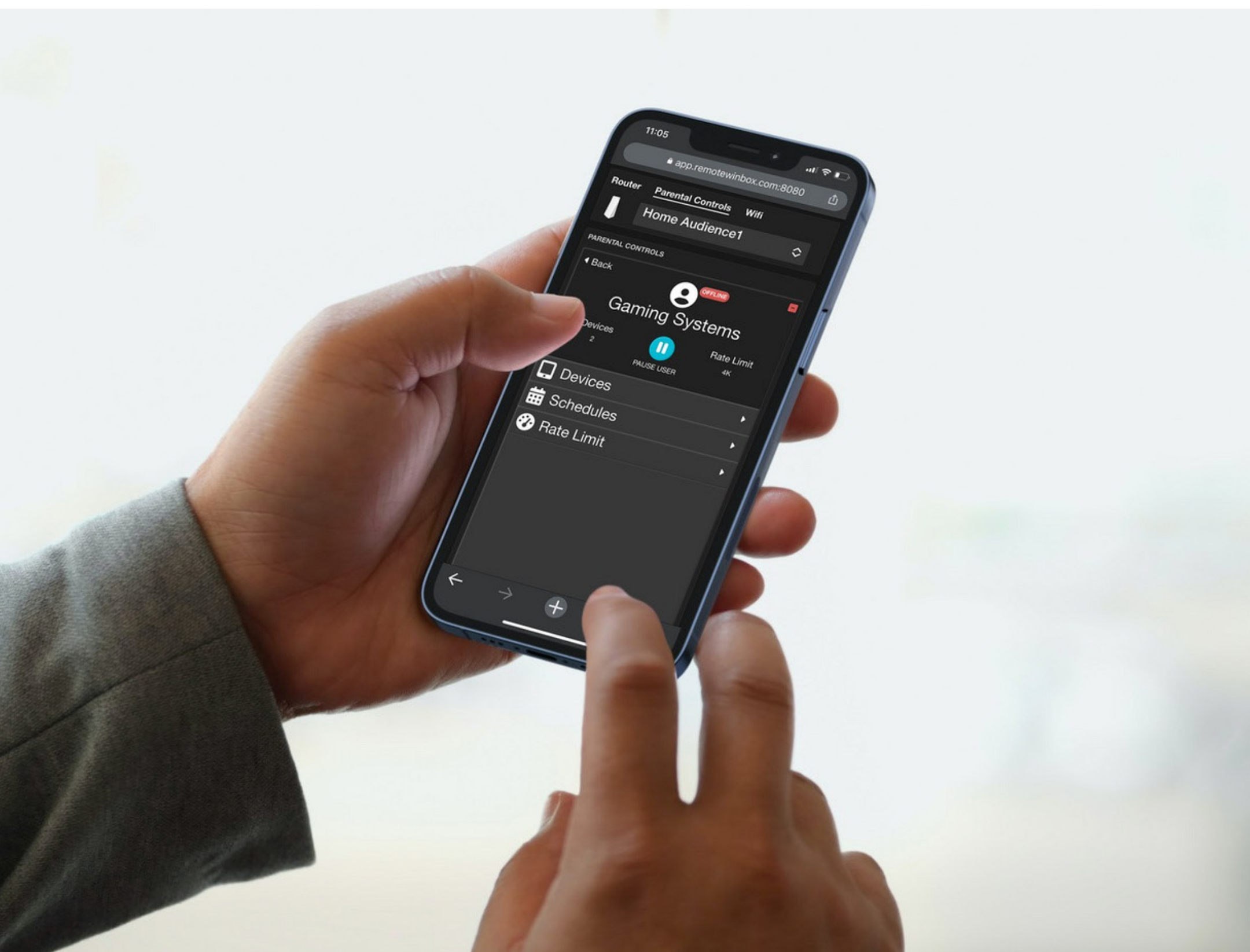
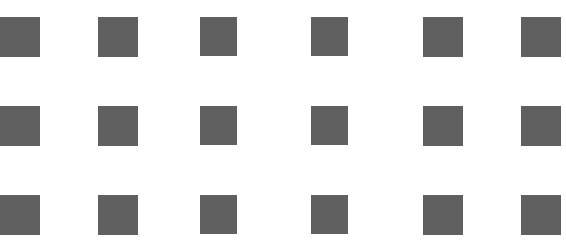
However, the Internet is also inundated with harmful content that can pose a significant threat to the safety of your home and family. In such circumstances, having measures in place to safeguard your children, home network, and monitor your usage can make all the difference.





With Home Command Self-Care

You have the power to monitor your network, update WiFi settings, and most importantly, protect the children in your home. By being aware of what's happening in your home network and taking appropriate steps, you can create a safer and more secure online environment for your loved ones.

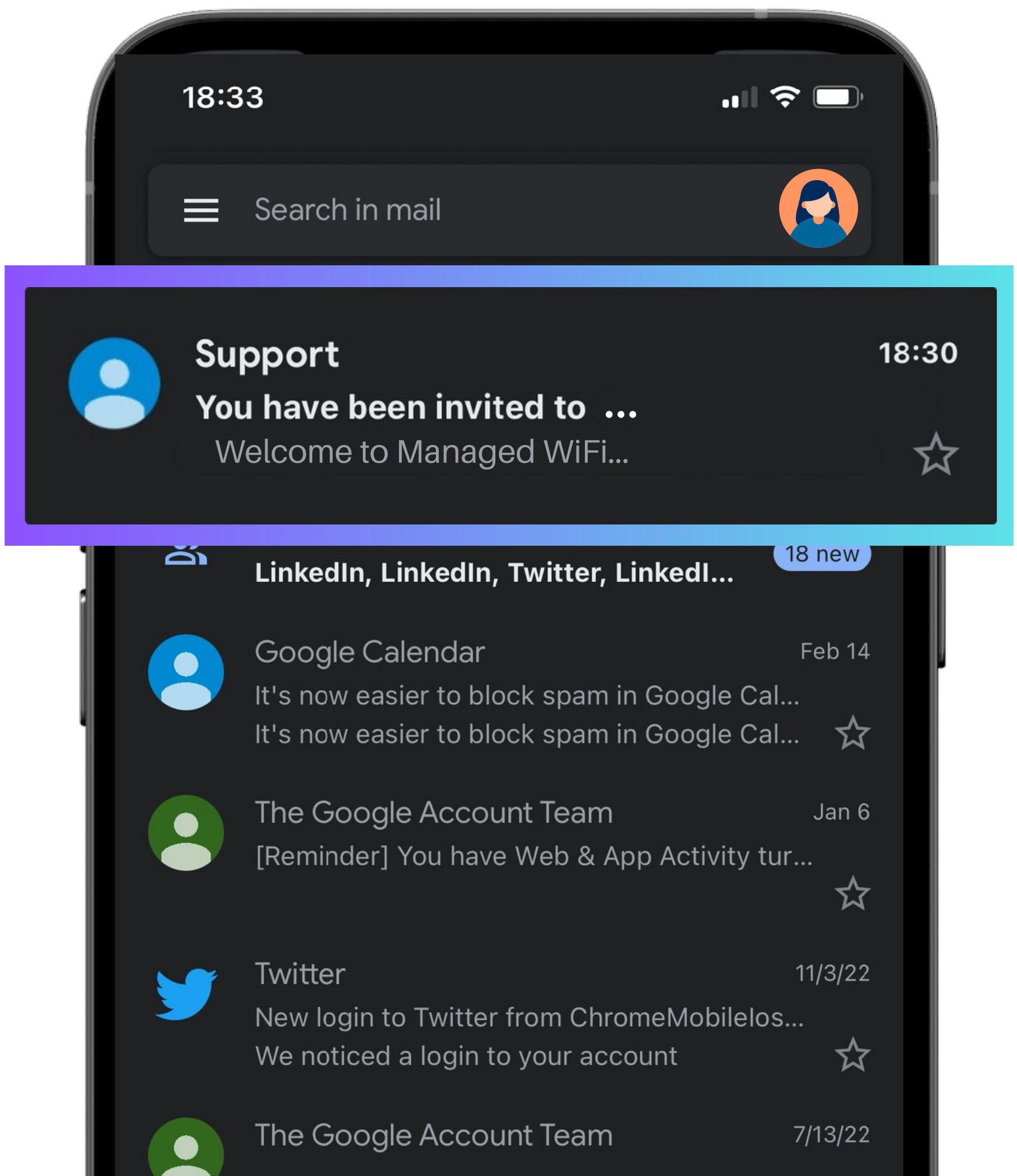


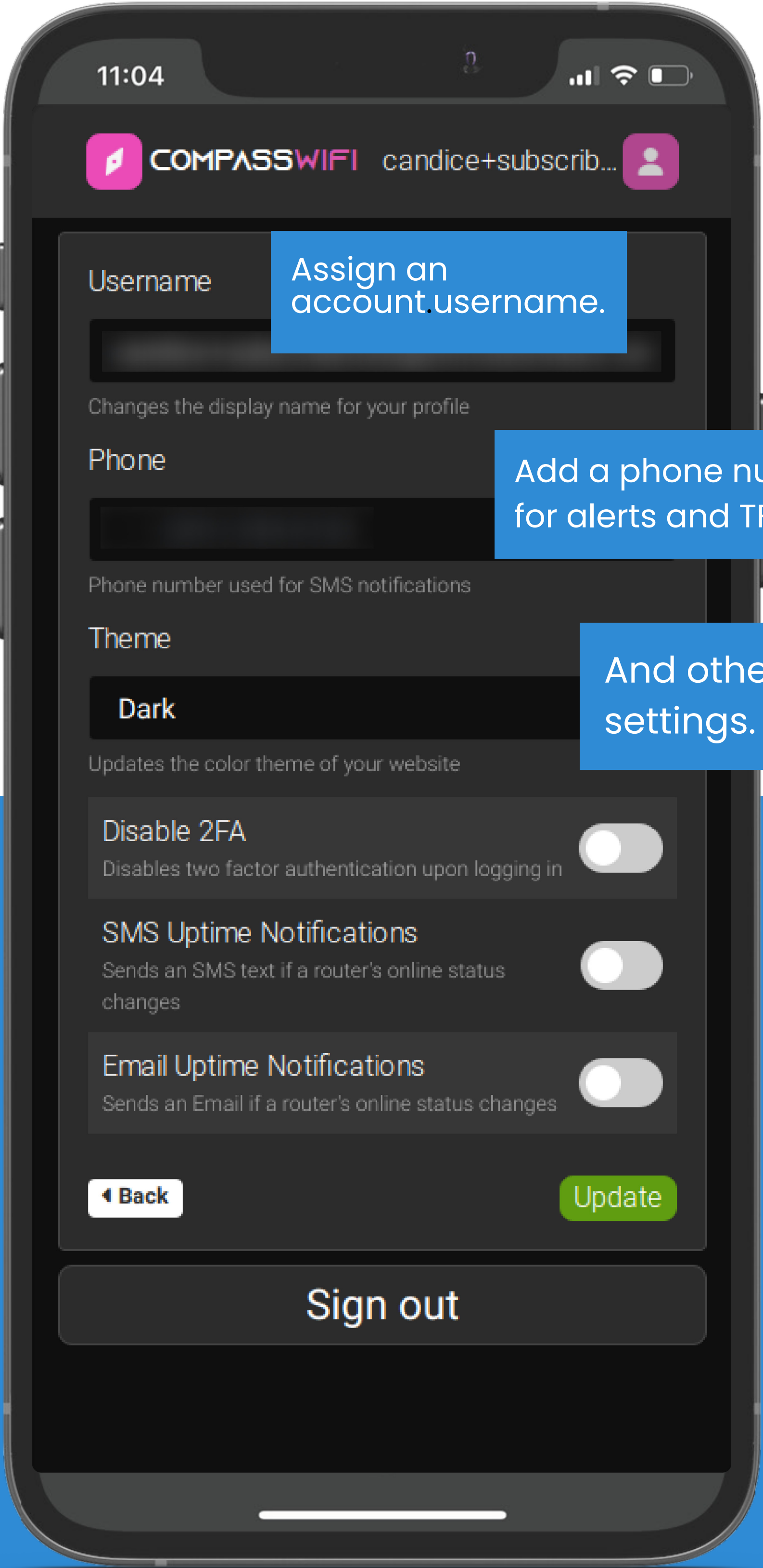


SETUP

How to Get Started:

You will receive an email invitation from New Era Broadband with a link to register to the managed WiFi platform.



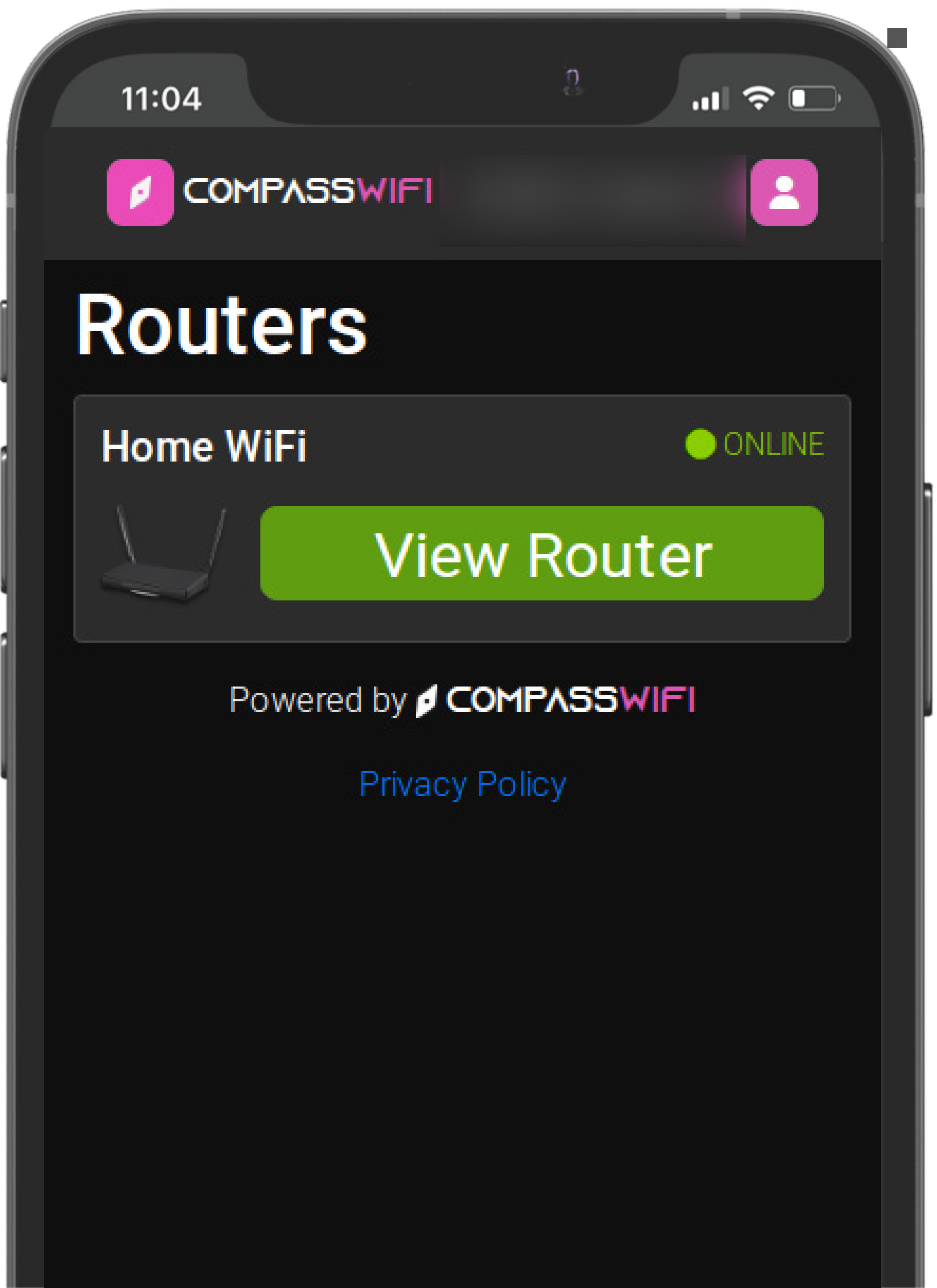




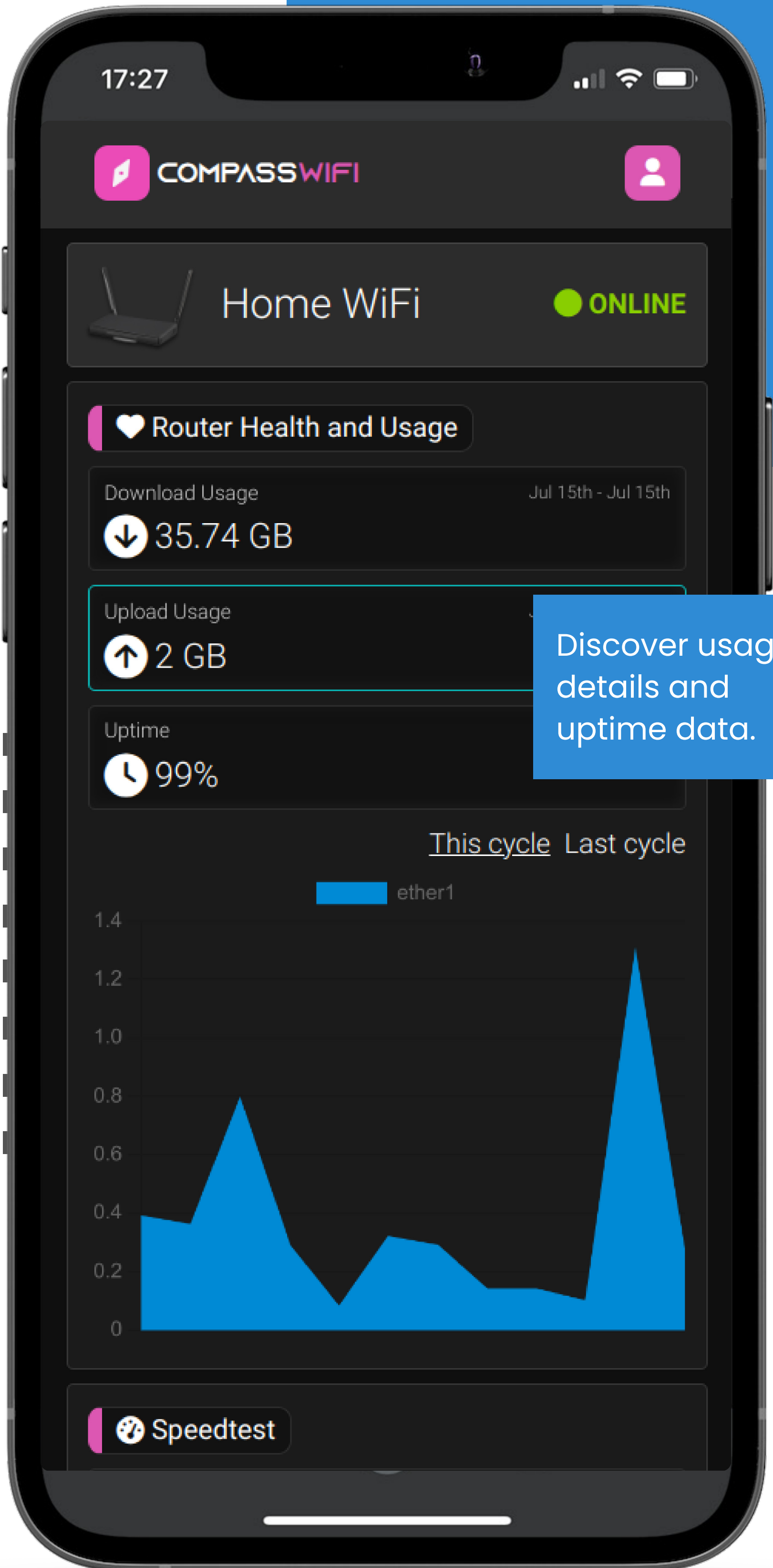
SETUP

You will be prompted to change your password upon login.

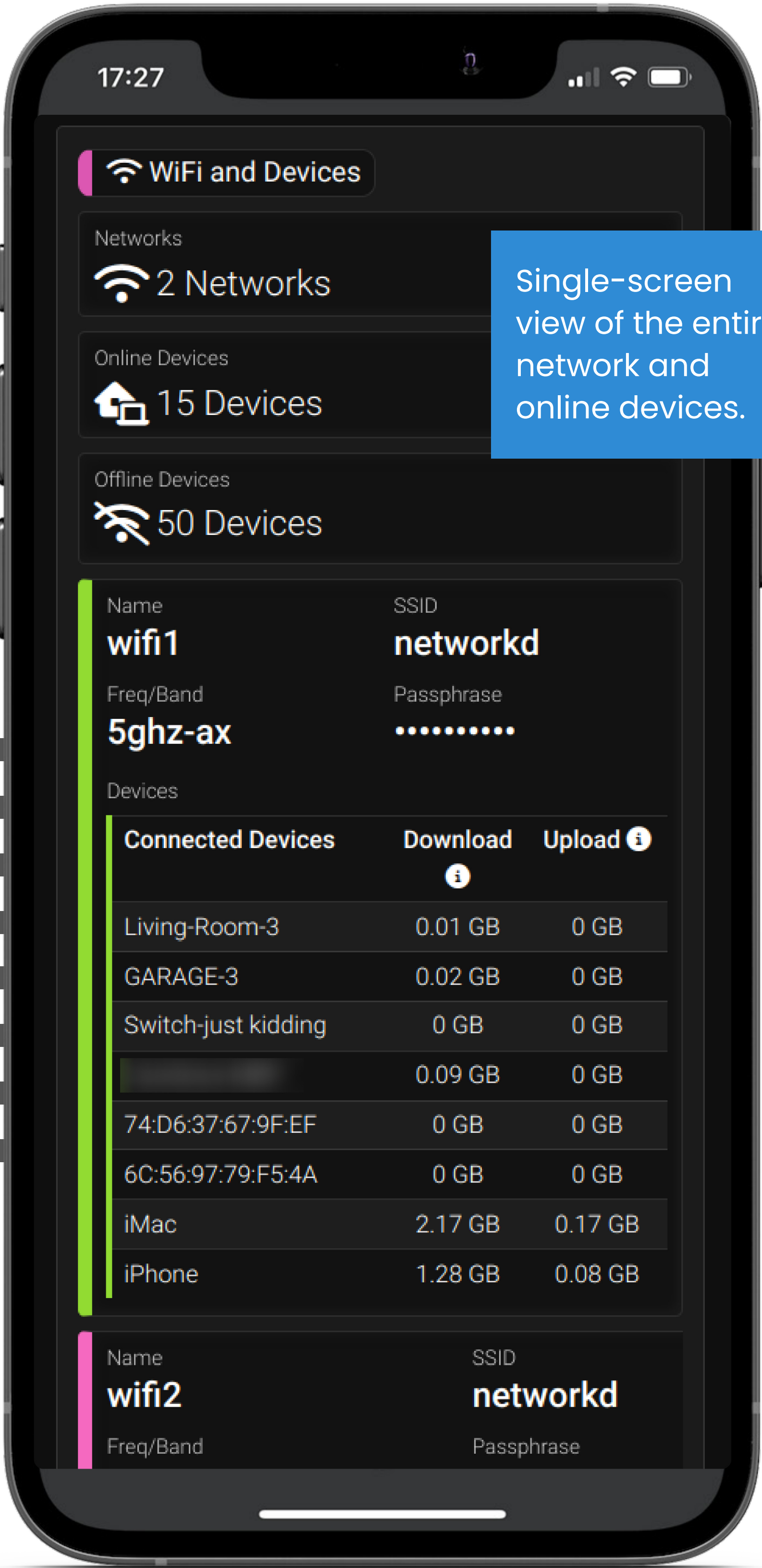
Once you are logged in, you should see a list of your routers.



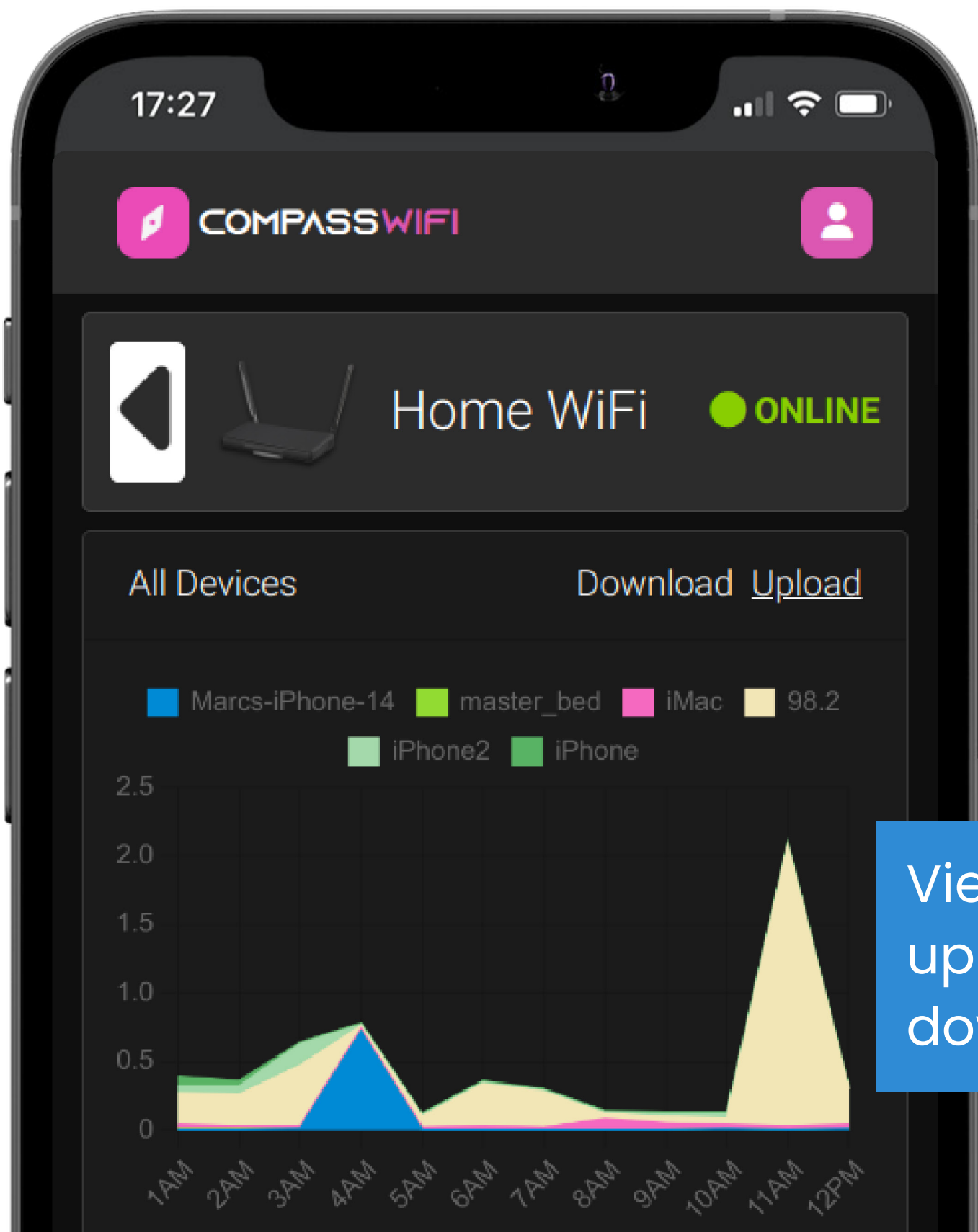
ROUTER VIEW



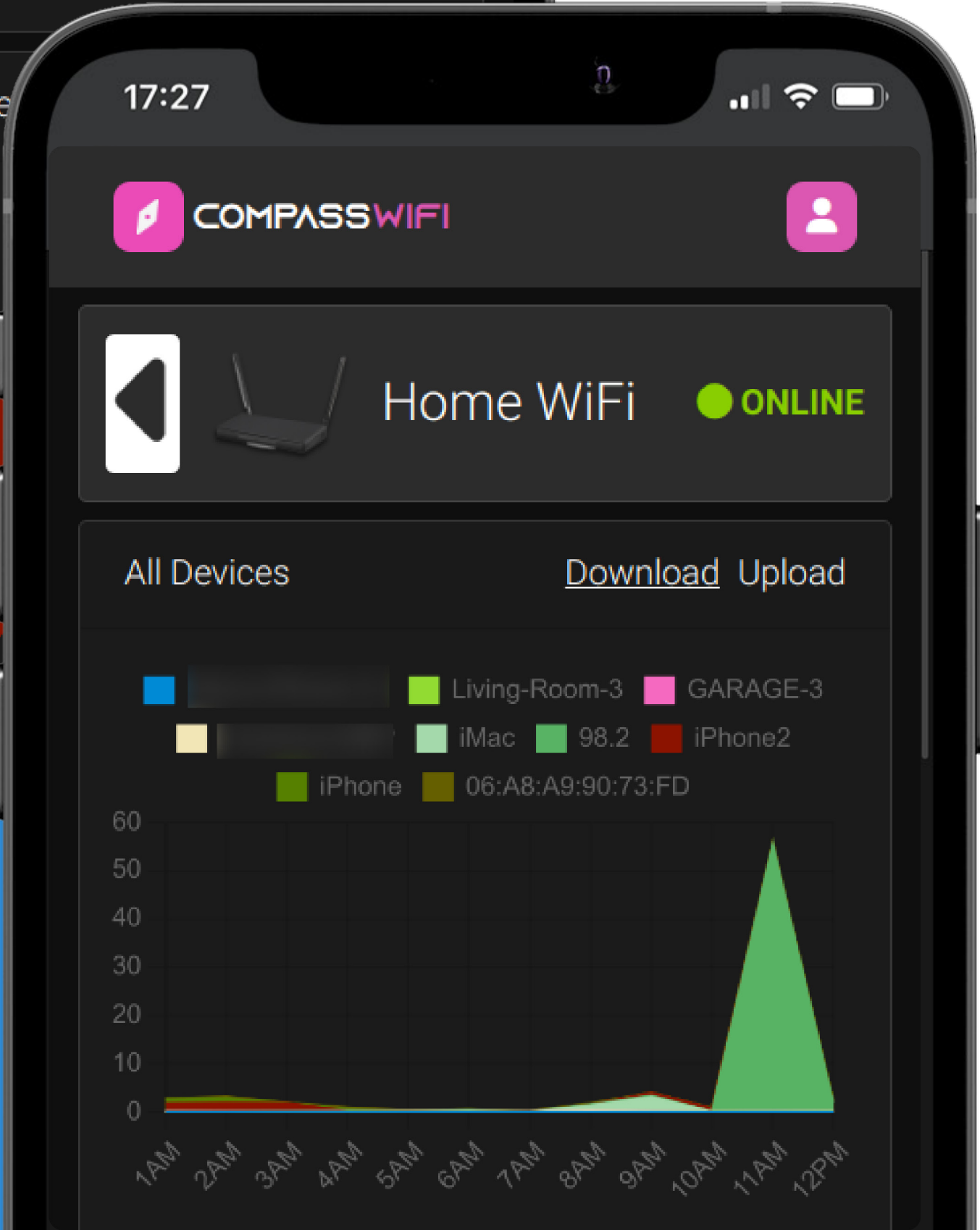
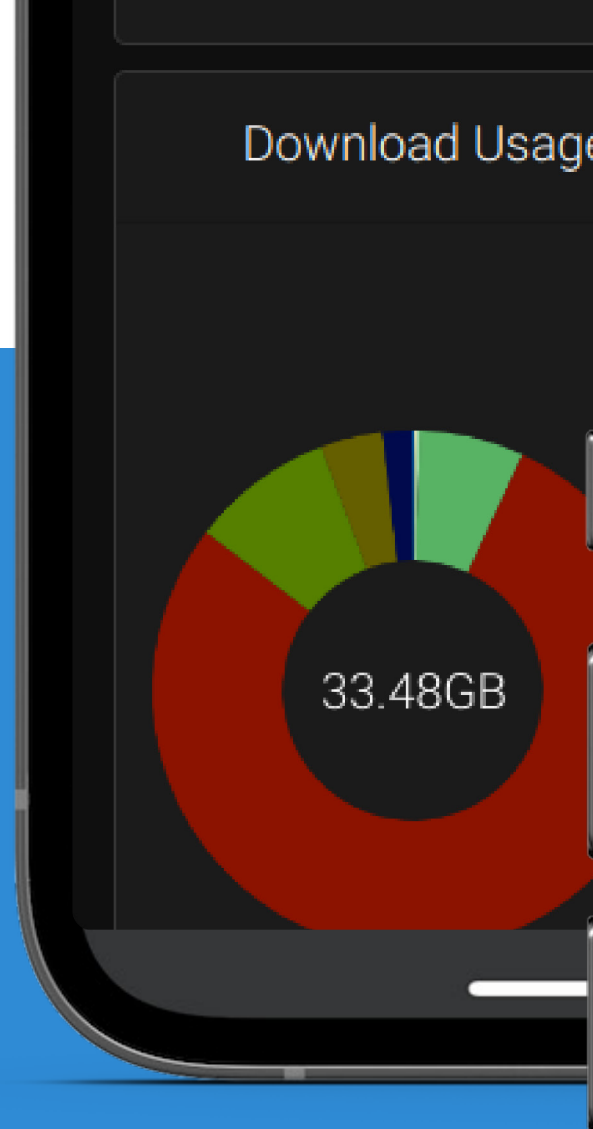




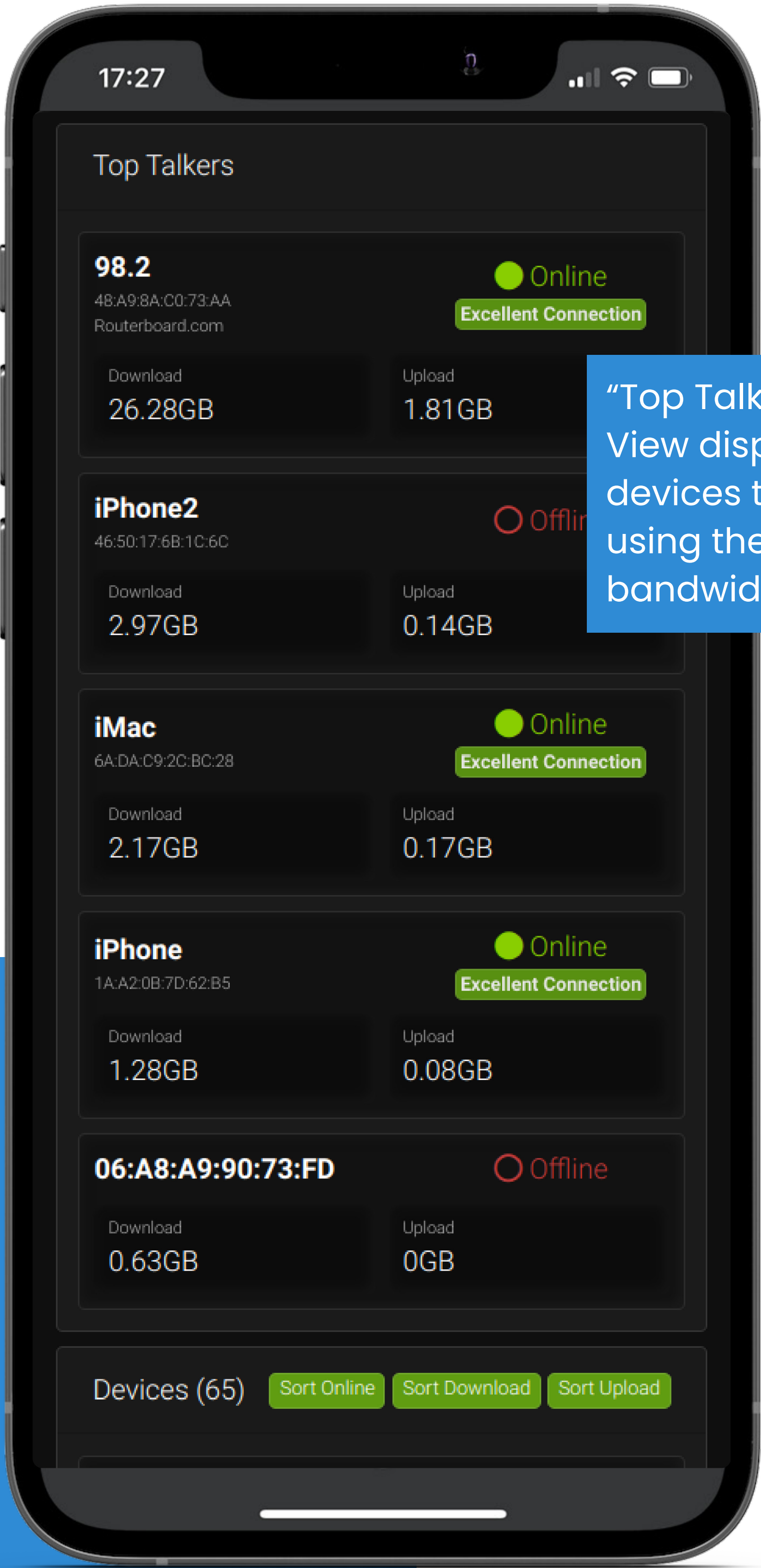
ROUTER HEALTH AND USAGE



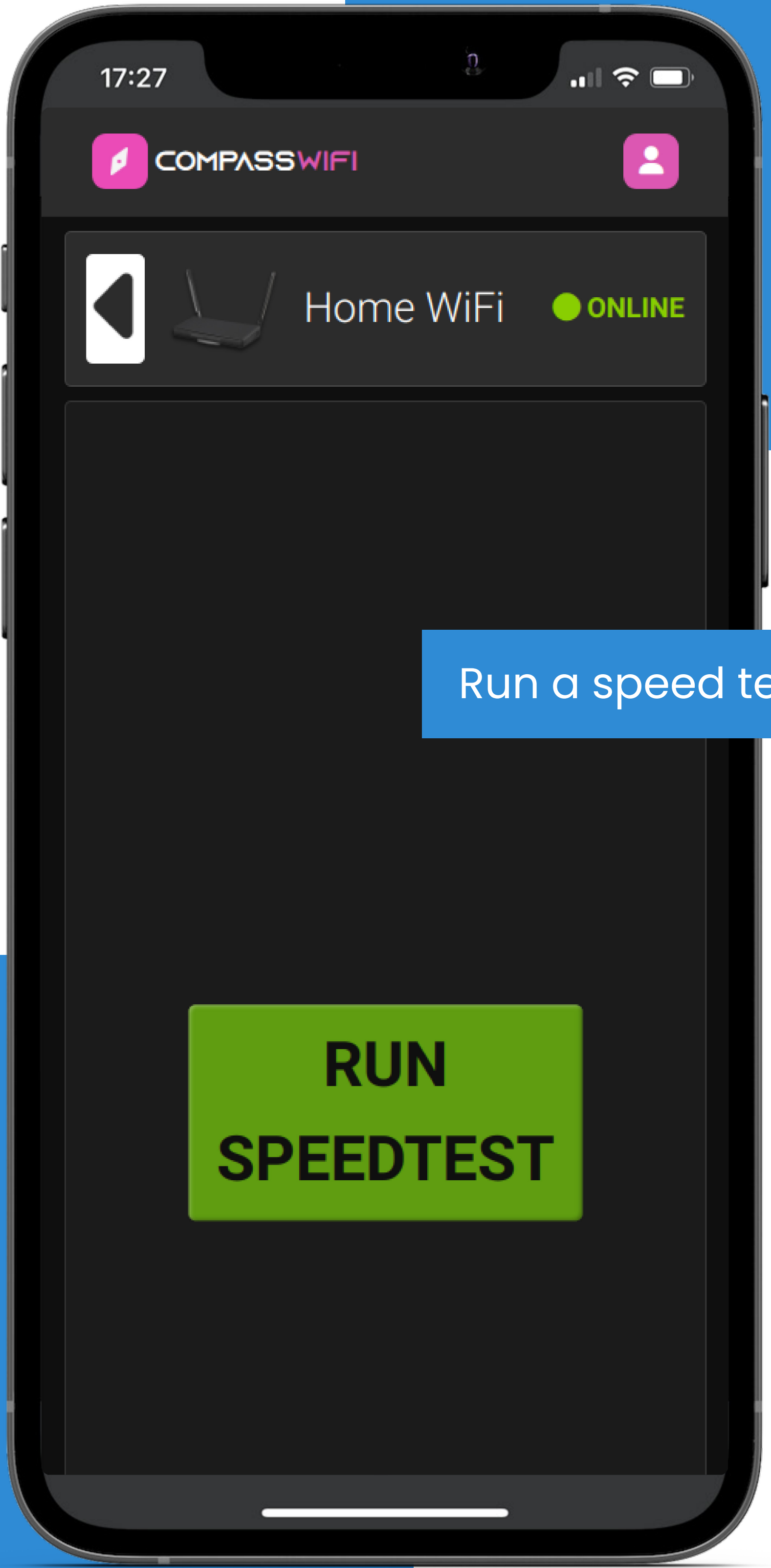
View historical upload and download usage.



ROUTER HEALTH AND USAGE

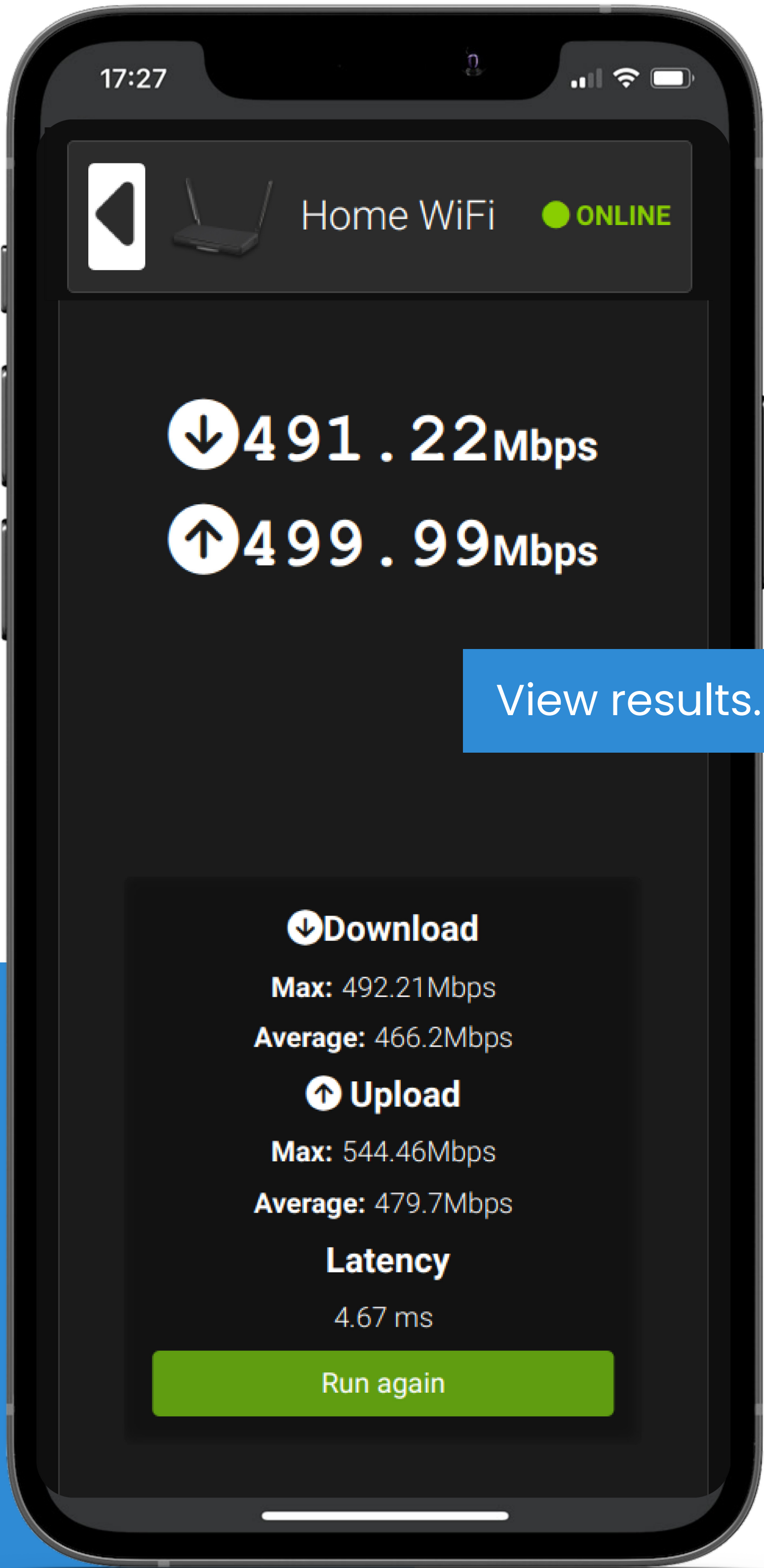


SPEEDTEST



Run a speed test.

**RUN
SPEEDTEST**



View results.

Download

Max: 492.21Mbps

Average: 466.2Mbps

Upload

Max: 544.46Mbps

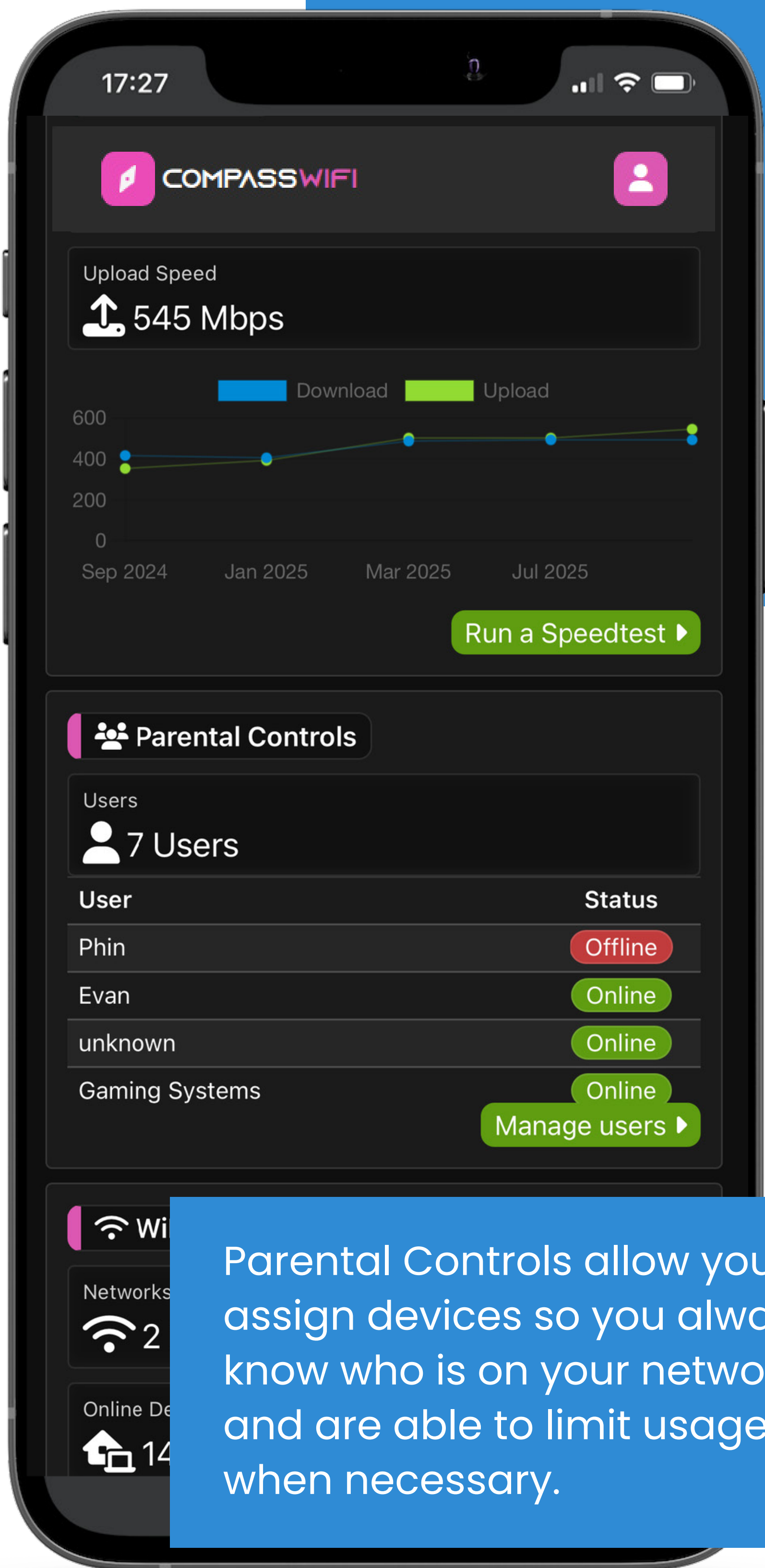
Average: 479.7Mbps

Latency

4.67 ms

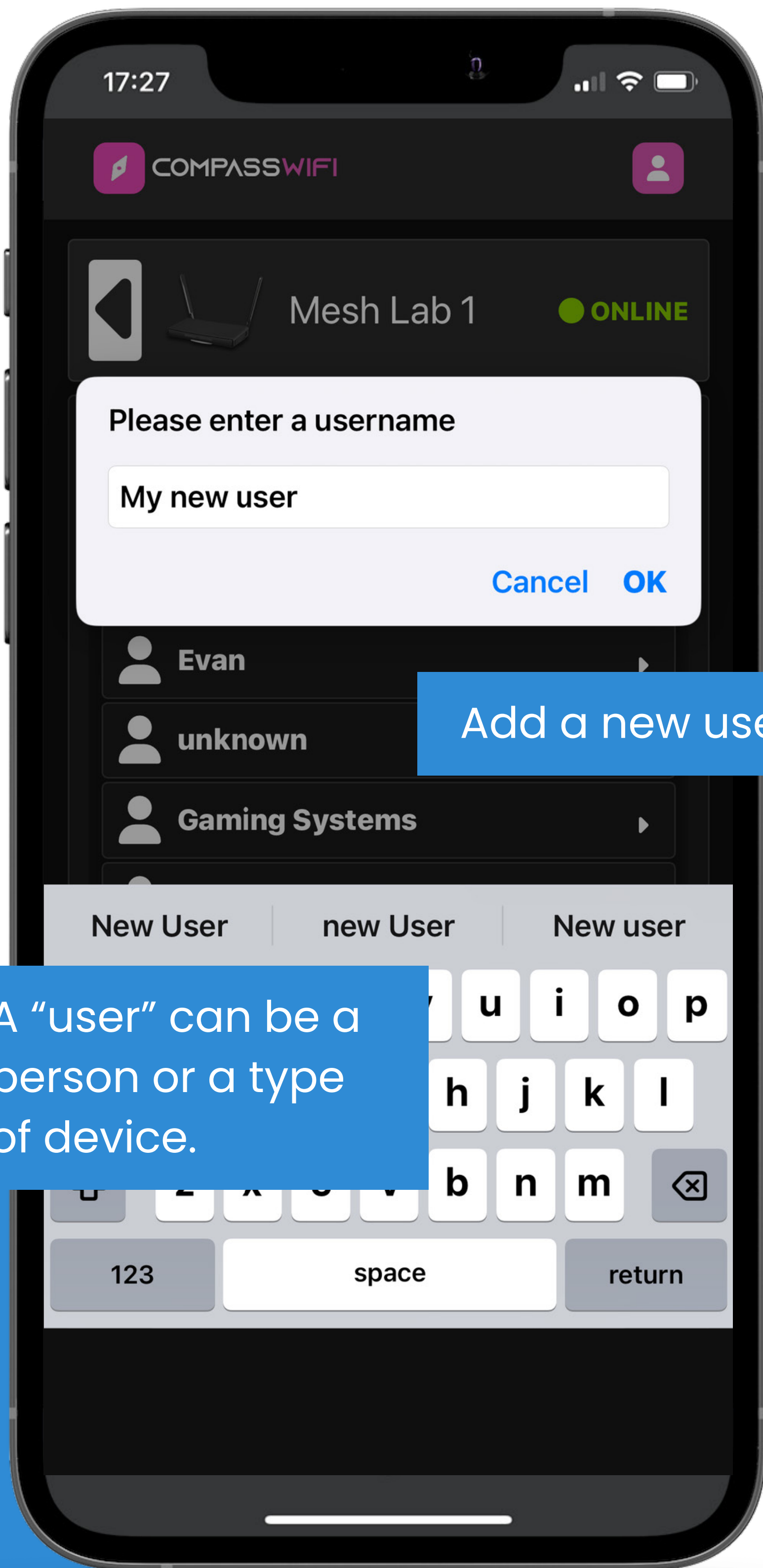
Run again

PARENTAL CONTROLS



Parental Controls allow you to assign devices so you always know who is on your network and are able to limit usage when necessary.

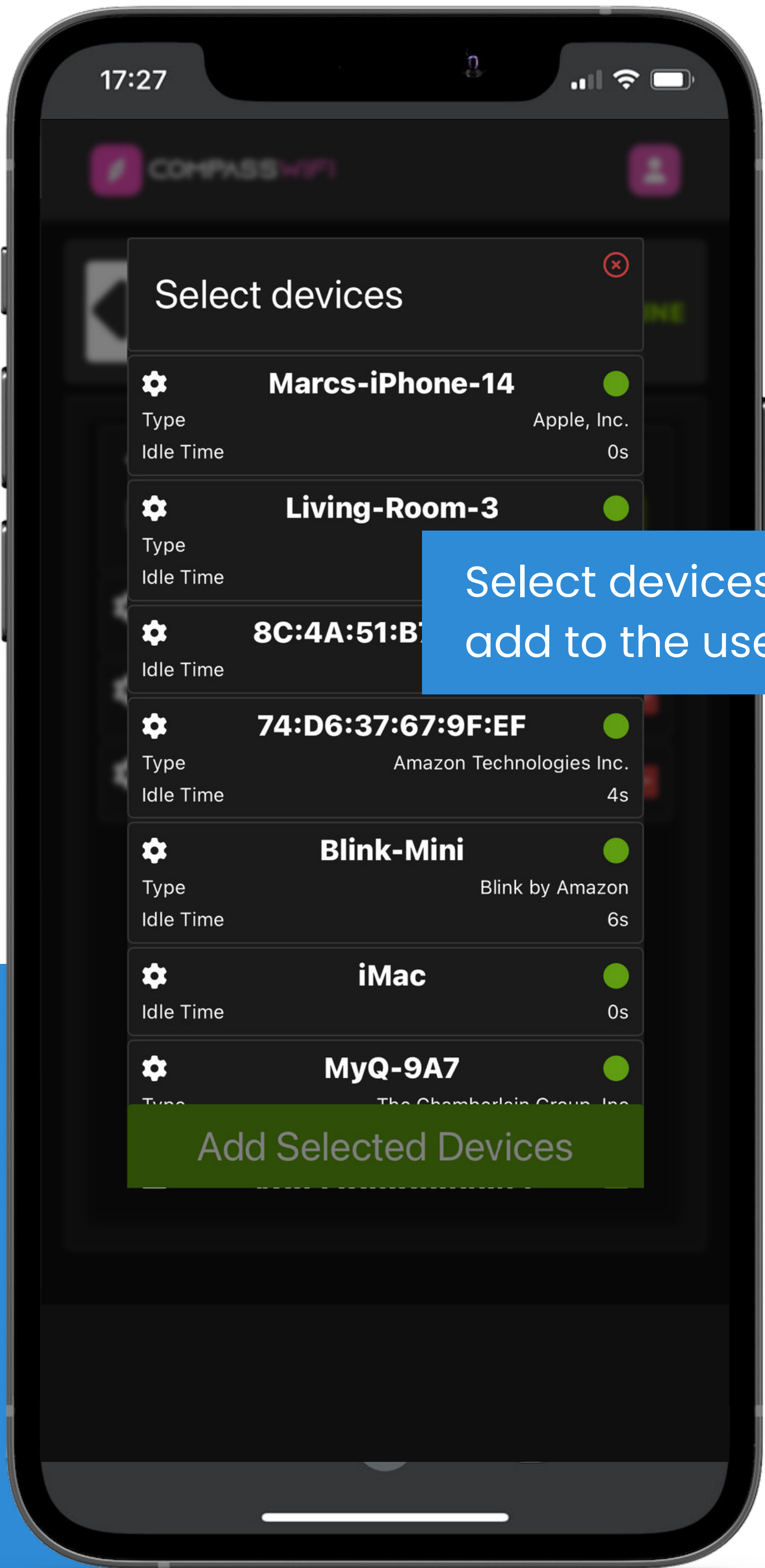
PARENTAL CONTROLS



Add a new user.

A "user" can be a person or a type of device.

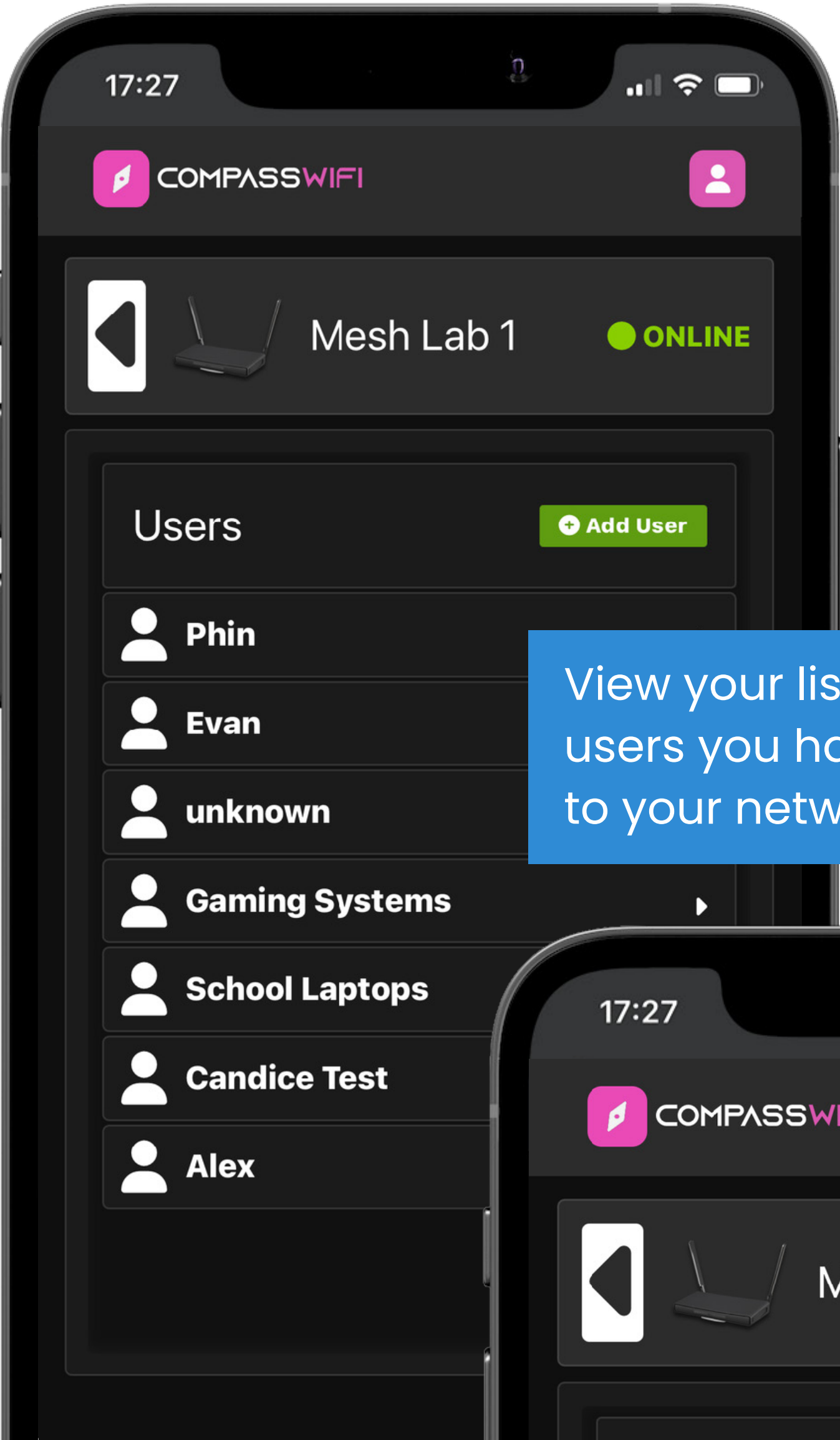
PARENTAL CONTROLS



Select devices to
add to the user.

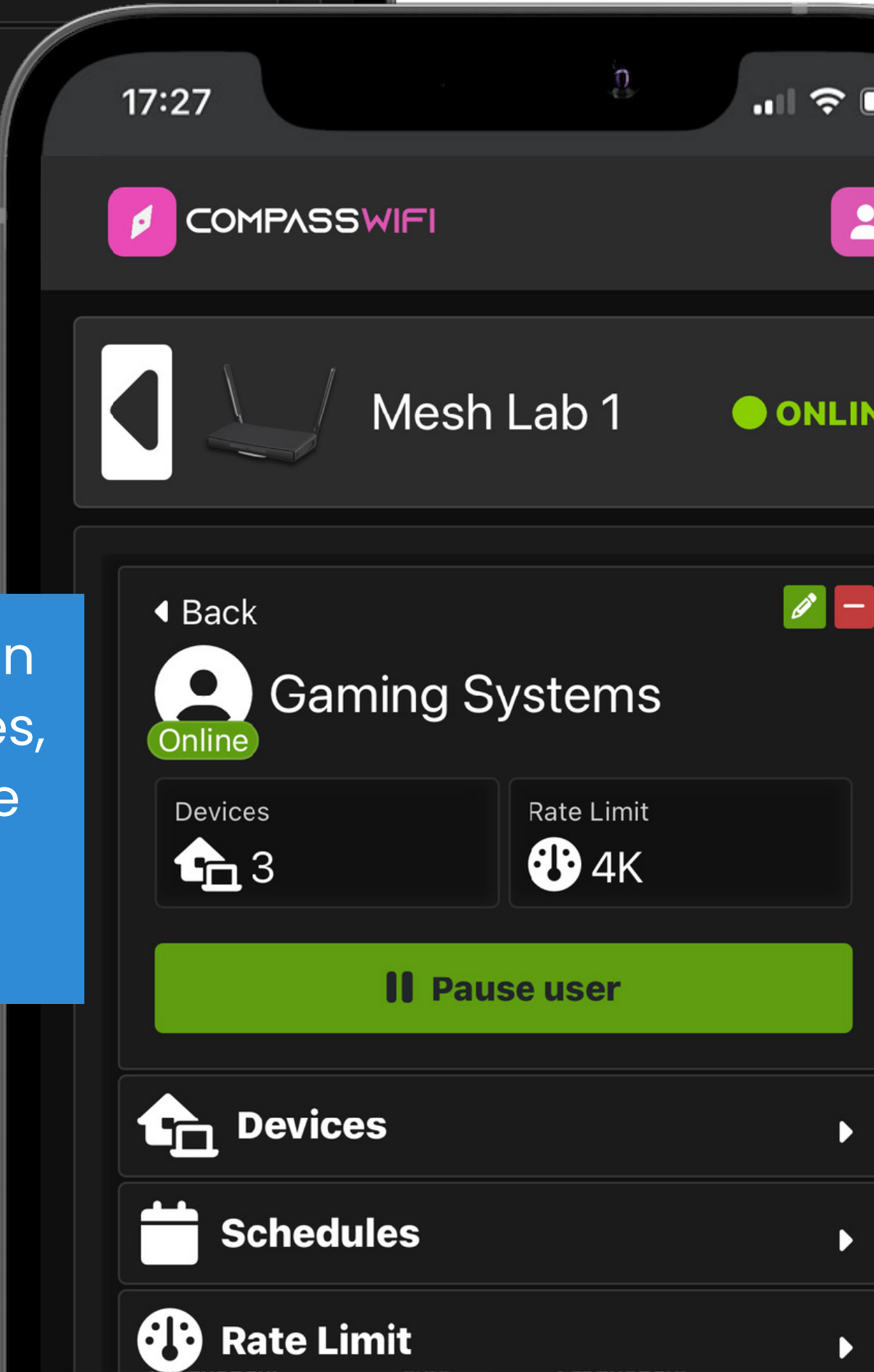
Add Selected Devices

PARENTAL CONTROLS

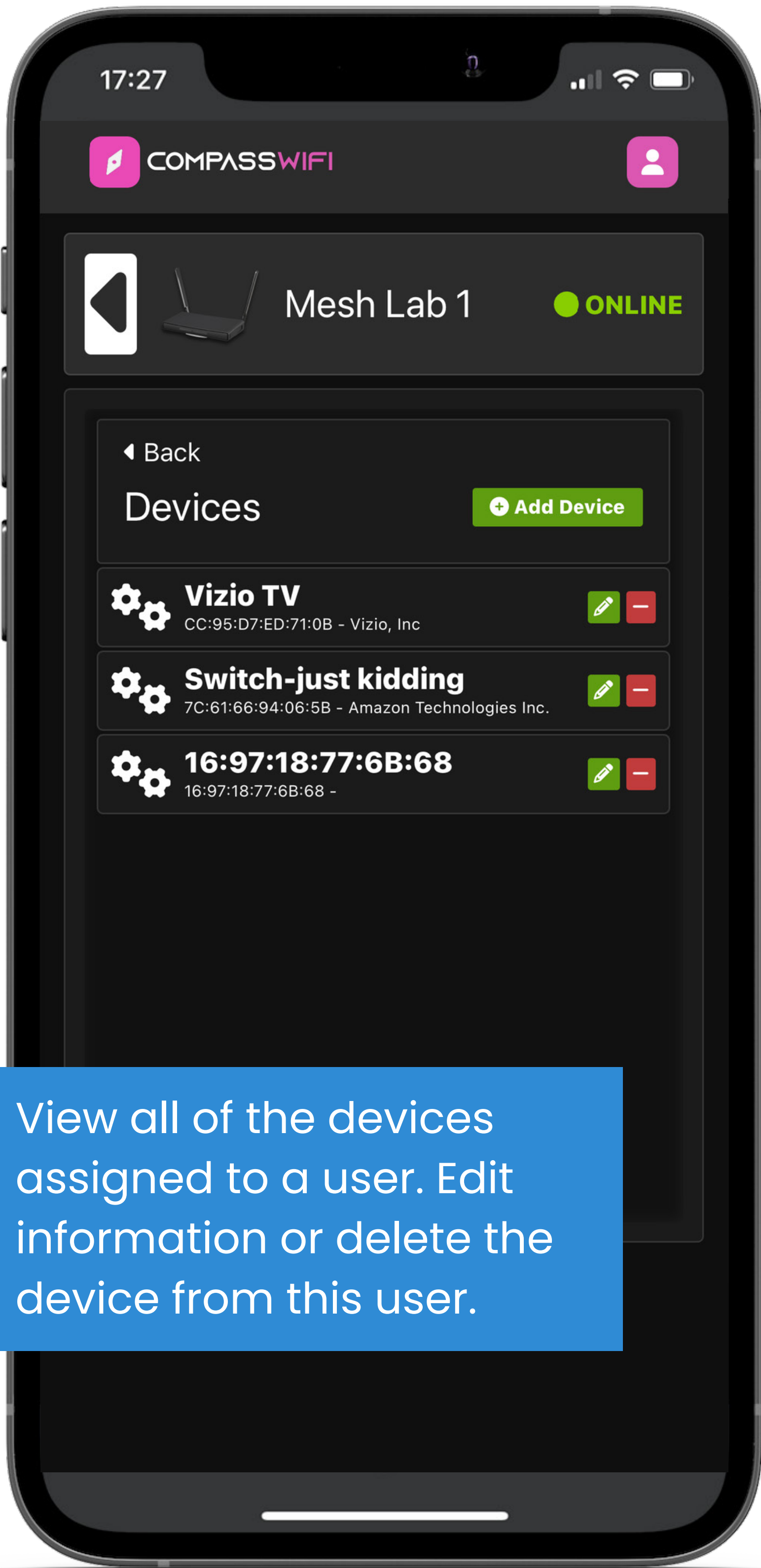


View your list of all the users you have assigned to your network.

Notice that one user can contain multiple devices, making it easy to pause all the devices for that user at once.



PARENTAL CONTROLS



View all of the devices assigned to a user. Edit information or delete the device from this user.

PARENTAL CONTROLS

Schedules

Sun Mon Tue Wed Thu Fri Sat

Allow access from:

15 11:30 11:45 12:00 12:15 12:30 12:45 AM PM

To:

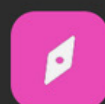
15 11:30 11:45 12:00 12:15 12:30 12:45 AM PM

Add Schedule

Set schedules by selecting a day, the time to begin allowing access and the time to end access to WiFi.

View full schedule.

17:27



COMPASSWIFI



Mesh Lab 1

ONLINE

Back

Schedules

+ Add Schedule

Sunday

6:00am - 11:15pm

Monday

7:00am - 10:00pm

Tuesday

7:00am - 10:00pm

Wednesday

7:00am - 10:00pm

Thursday

7:00am - 10:00pm

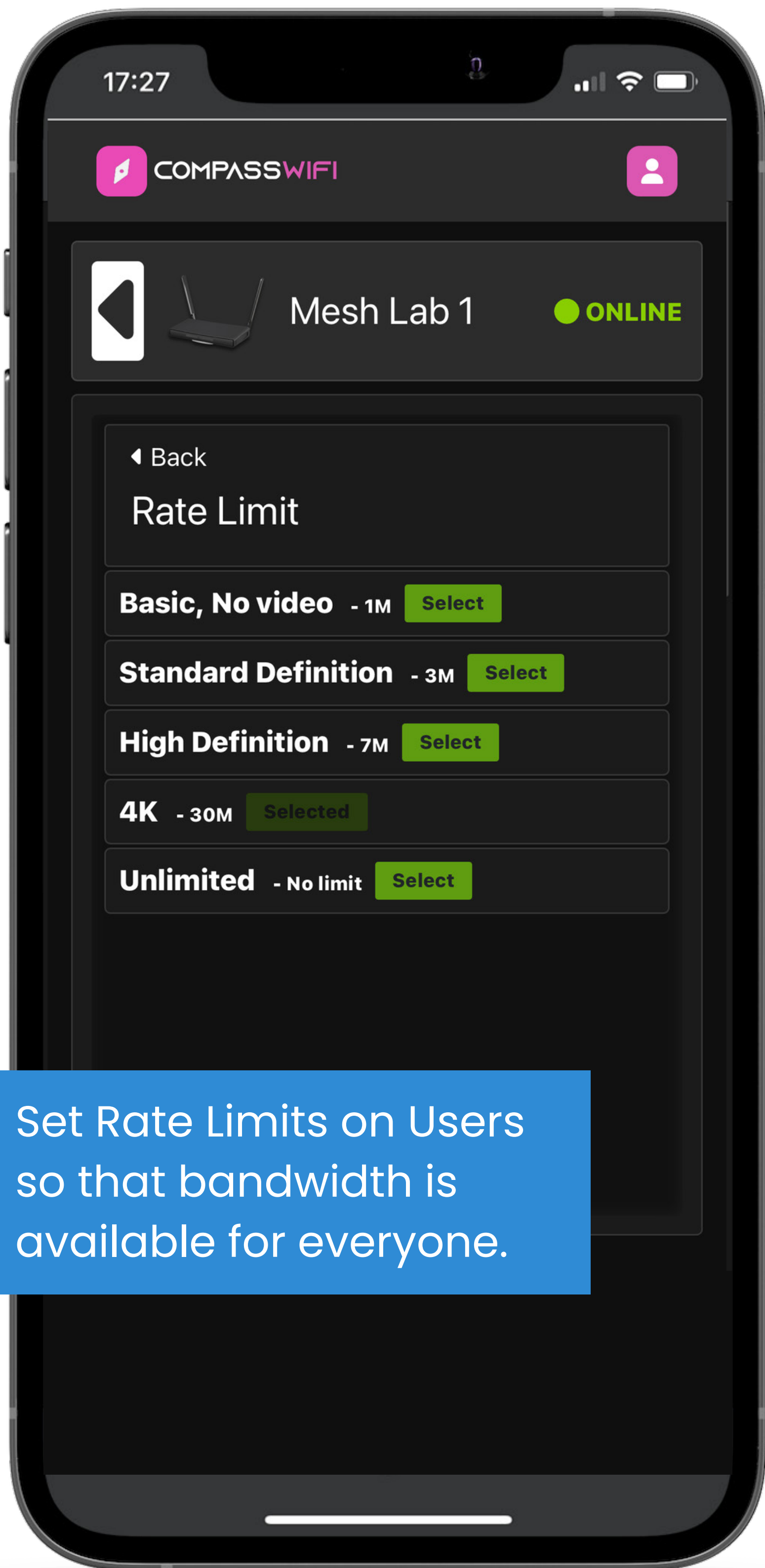
Friday

7:00am - 11:00pm

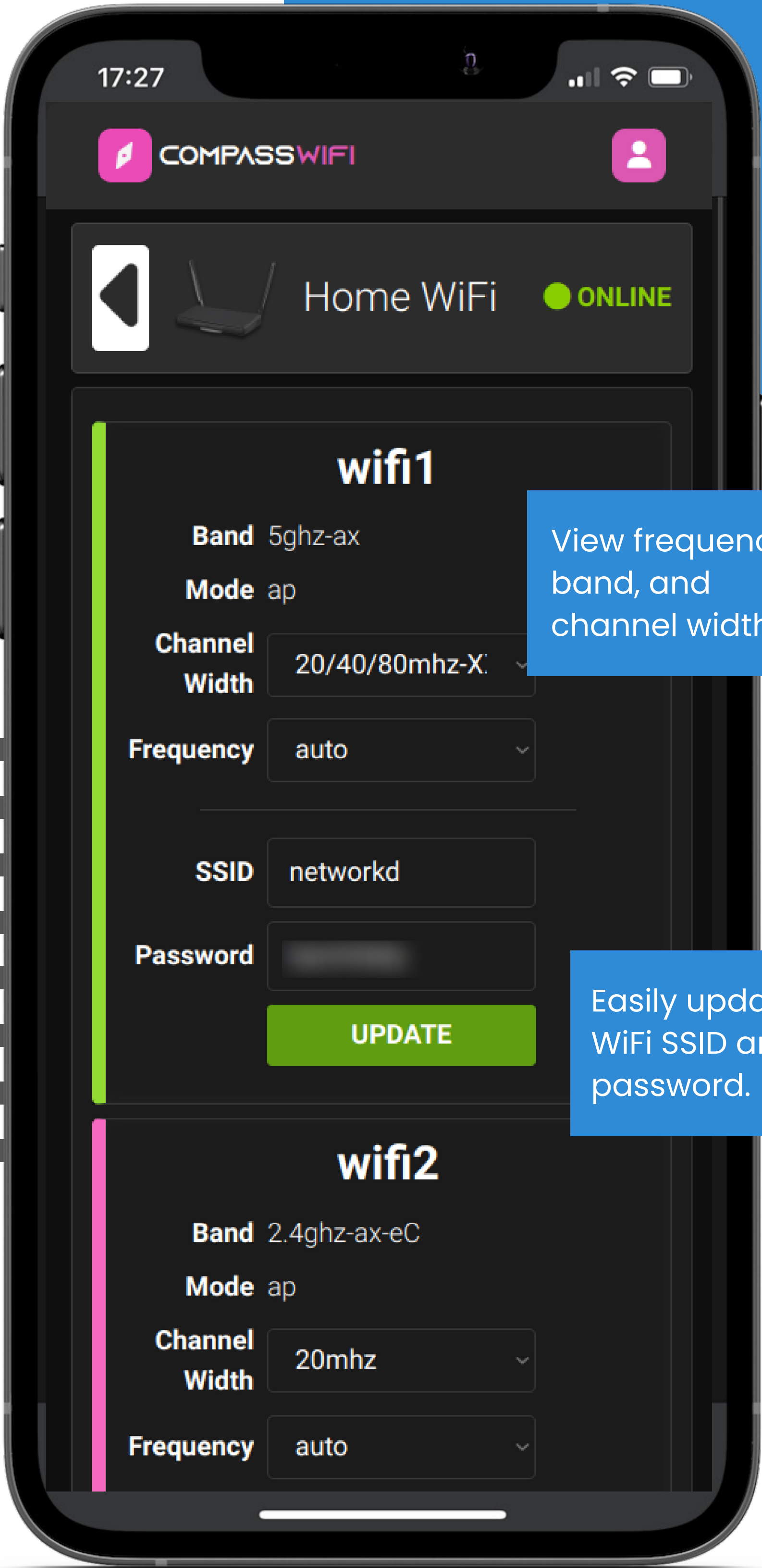
Saturday

6:00am - 11:00pm

PARENTAL CONTROLS



WIFI AND DEVICES



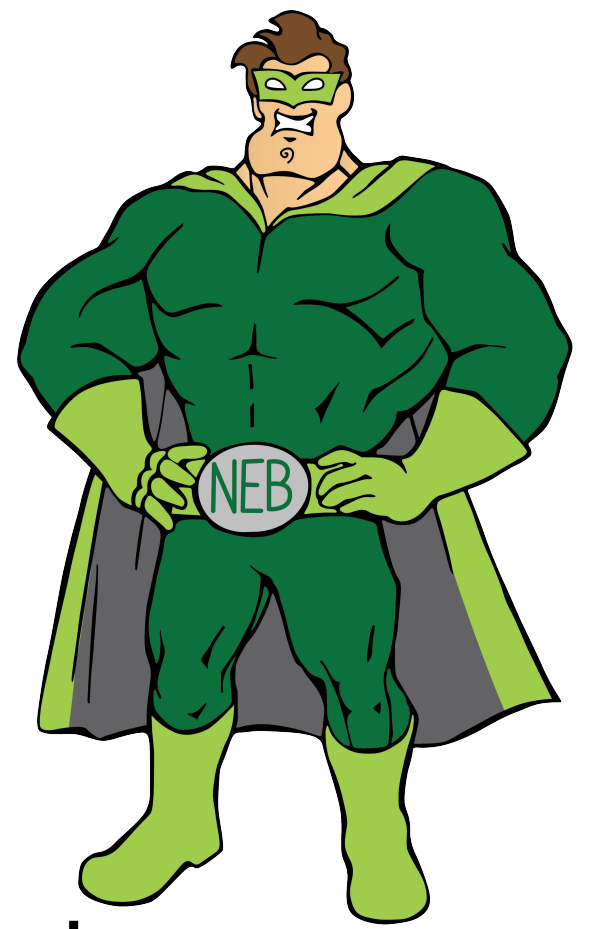
View frequency, band, and channel width.

Easily update WiFi SSID and password.



NEB Home Command

Self-Care Guide



A safe, secure home network can be easy to manage with NEB Home Command Self-Care. Create a network to fit your needs and that protects your internet and your family.

